

Materials and Resources

Participants will attend four 2-hour sessions, receive the book, “Agile for Everybody: Creating fast, flexible, and customer-first organizations”, participant manual, and certificate of completion.

Cost = \$150.00 per person
Discounted Cost for a maximum of 5 people per organization = \$135.00 per person

About the Facilitator

Dr. Charlene Glenn is an interdisciplinary Doctor of Education and U.S. Fulbright Scholar. Having worked in the collegiate environment for over 20+ years, she is an innovative, influential leader with expertise in designing, implementing and delivering sustainable education programs focused on business, leadership, and career development that engage and motivate adult audiences in the classroom or via virtual learning.

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Barbados Community College

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Developing Agile Leadership Skills for the Competitive Business Landscape

Program Overview

The Developing Agile Leadership skills for the Competitive Business Landscape program will be offered four times during the 2021-2022 year based on this schedule:

Series I: September 13 and October 4 & 7, 2021 – 10:00 am to 12:00 noon

September 16, 2021 – 11:30am - 1:30pm

Series II: January – February*

Series III: March – April*

Series IV: May – June*

*NB: Dates and Times to be determined.

Each series involves four 2-hour interactive workshops. The four workshops will examine agile methodology and practices, creative and innovative ways of thinking, and innovative technologies. The fourth session will involve participants applying agile processes to workplace problems and situations.

Types of Organizations

Employees who work for the following types of organizations will benefit significantly from the series and apply creative and innovative thinking to improve and enhance customer satisfaction and organizational productivity: finance, banking institutions, educational, para-military, and governmental entities.

Benefits to Participants

Participants will gain knowledge on:

- Agile versus waterfall processes
- Agile leadership skills
- Customer focused approaches
- Techniques on developing entrepreneurial and innovative mindsets
- Cycle of learning, collaborating, and delivering value

Benefits to Organizations

Employees who attend the series will return to their organizations:

- Empowered to present ideas to improve the organizational processes
- Renewed and re-focused on meeting customer needs
- Creative and innovative thinkers in addressing organizational problems
- Willing to collaborate with colleagues across the organization

Participant Testimonies From 2020-2021 Cohort

The 2020-2021 cohort included participants from the following organizations: TVET Council, Massy Stores, Packaging Centre, City of Bridgetown Credit Union, Unicomer, and the Defence Force.

Below are the comments given by the participants who attended the Agility Series:

“The series truly transformed my thinking and how I go about my tasks, duties, and even my own life”.

“I loved the customer first mindset and all the thought processes required to deliver outcomes i.e., flexibility, collaboration, fast service”.

“If you have an idea and you break it down into the ADKAR model and ask the why, where, what, and when questions, you will have a better idea to go forward or determine if you have to regroup”.

“Dr. Glenn really helped to connect the material provided (book and manual) to practical application for our organizations. The sessions were extremely interactive and structured which made processing and understanding the information a lot easier”.

