

FAQ for Application Form

1. Can I use any Apple device to complete an application?

ANSWER: It is not recommended but you would have to install Google Chrome to do this.

2. How do I enter my name if it contains a special character?

ANSWER: In the Windows Search Bar type "Character Map", select the character, copy and paste where it is required.

3. I do not have a middle name, what should I do?

ANSWER: You should just press the space bar.

4. I do not know my postal code, what should I enter?

ANSWER: You can enter five (5) zeros.

5. I do not have one of the required telephone numbers, what should I enter?

ANSWER: Re-enter the same telephone number for all the fields.

6. As an overseas applicant, how do I enter my telephone number?

ANSWER: Using the format given, just enter all zeros.

7. What format should be used for the documents to be uploaded?

ANSWER: You should use PDF, a photo or word document.

8. How do I upload the documents?

ANSWER: In the Supporting Documents section, Click on "UPLOAD DOCUMENT" and proceed.

9. If I attended an overseas school, how can it be entered?

ANSWER: Select "Foreign" under the section "Schools Attended" and enter your information.

10. What do I do if I have no qualifications?

ANSWER: Just click "NEXT" and move on.

11. Where do I find the Application ID?

ANSWER: It is located in the top left hand corner of the data sheet.

12. How do I know my application was successfully submitted?

ANSWER: You would receive an automated email response immediately after submission of the application.

13. What happens if I do not get a response after submitting my application?

ANSWER: If you have not received the email response after one (1) business day, please check your spam or junk mail.